



Who has the best customer service in town?

Nominations are now open for the 2016 Matamata-Piako Business Awards.

Nominate a business that goes the extra mile for their customers at www.mpd.govt.nz/business-awards or by completing the form below and returning it to any Council office or library.

Your details

Name: _____
Address: _____
Phone: _____
Email: _____

Gull Customer Service Award nomination

Business: _____
Town: _____
How do they provide exceptional service?

One nomination per person

The finalists of the Customer Service Award will go to a public vote next month, keep an eye out in the upcoming editions of Council in Focus for your chance to vote for the winners.

Nominations are also open for the Bayleys Business Excellence Award. There's \$1500 of Mediaworks advertising up for grabs for the winners! Businesses can find out more and enter at www.mpd.govt.nz/business-awards.

The 2016 Business Night Out is proudly sponsored by:



Remember to register your dog by 31 July!

If your dog's tag isn't **blue**, your dog is not registered for the new registration year.

Last day for payment without penalties is **31 July 2016**.

Late registration payments incur a 50% penalty on top of the normal registration fee.

If caught with an unregistered dog, you could be issued with a \$300 infringement, plus registration fees.

Remember that dogs need to be registered from when they are three months old. Registering your dog means we can get in contact with you if it gets lost or injured.

For more information please phone Customer Services on 0800 746 467.



Flush those taps!

We're encouraging Matamata-Piako residents to flush their water taps daily before drinking or using water for cooking. Why you ask? To get rid of any heavy metals absorbed from household plumbing.

While we are sleeping, or when we don't use our water taps for a number of hours, heavy metals from plumbing fittings, lead, nickel, cadmium, copper and antimony can dissolve into our water. To ensure we are not drinking these metals, the Ministry of Health recommends you tip out the first 500ml of water from the cold tap each morning and after returning home at the end of a day away.

Problem solved!



At the Council meeting held on 22 June 2016, Council resolved to accept Plan Change 48 – Protected Trees.

A copy of the decision stating the reasons for accepting or rejecting the submissions received is available at www.mpd.govt.nz/plan-your-town or can be viewed at any Council office or library.

The appeal period for the decision is now open and closes at 5pm on 17 August 2016. Any appeals must be lodged with the Environment Court within this time period.

This advertisement in accordance with Clauses 10 and 11 of the First Schedule of the Resource Management Act 1991.

Don McLeod
Chief Executive
Matamata-Piako District Council

Credit card payments now available

Paying for your rates, dog registration and other Council services just got easier! We now accept payment by Visa and MasterCard at all Council offices.

Transactions using a credit card will incur an additional 1.25% service fee. This fee goes to the bank and credit card companies, not Council.

School holiday programme

Looking for something for the kids to do these school holidays?

Firth Tower and Swim Zone Matamata have joined forces to offer the ultimate school holiday programme, right here in Matamata!

The kids can step back in time and spend the morning at Firth Tower Museum with activities such as candle making, butter making, silent movies and historical games. They can then fast forward to the present day with a walk down to Swim Zone Matamata.

The inflatable obstacle course will be a challenge and heaps of fun!

Ages 8-12 years
\$15 per child
9am-3pm Thursday 21 and Friday 22 July (drop off at Firth Tower, pick up from Swim Zone Matamata)

What to bring: Packed lunch, shoes suitable for walking in, warm clothes, rain coat or umbrella and togs and towel.

Places are limited and registration is essential - phone 07 888 8369 to book!